

DOT HUMAN CAPITAL IMPLEMENTATION PLAN: WORKERS COMPENSATION PROGRAM MANAGEMENT

STANDARD 2: Workforce Planning and Deployment

STANDARD 3: Strategic Knowledge Management and Continuous Learning and Improvement

CRITICAL SUCCESS FACTOR: Workforce Deployment. The workforce is ideally positioned, both geographically and organizationally, to serve citizens to accomplish its mission and goals.

CRITICAL SUCCESS FACTOR: Strategic Knowledge Management. The organization systemically provides programs and tools for knowledge sharing across the organization in support of its mission accomplishment.

MEASURE: Improved program administration and case management for workers compensation.

MILESTONE	TARGET DATE	STATUS ¹			ACTUAL DATE	RESPONSIBLE ENTITY AND POINT OF CONTACT
		●-C	▼-OT	●-D		
Determine operating administrations Workers Compensation problems	September 2002	●			September 2002	Steve Gomez, M-10 OWCP program managers
Evaluate existing data and prioritize program needs	December 2002	●			November/ December 2002	Steve Gomez, M-10 OWCP program managers
Draft plan for current improvement effort and consolidation	December 2002	●			November/ December 2002	Steve Gomez, M-10 OWCP program managers
Complete blueprint and evaluation plan for chosen improvement initiatives	April 2003					Steve Gomez, M-10 OWCP program managers
Identify alternative models of consolidation with costs, benefits and other impacts for each	May 2003					Steve Gomez, M-10 OWCP program managers
Recommend consolidation model and include as line item in FY-05 budget request	June 2003					Steve Gomez, M-10 OWCP program managers
Devise evaluation plan for consolidation model to make changes as necessary	September 2003					Steve Gomez, M-10 OWCP program managers

¹Status Code: ● Complete (C) ▼ On Target (OT) ● Delayed (D)